



HEAT PUMP COMFORT PROTECTION PLAN



BENEFITS

- **15-Point Precision Tune-Up & System Evaluation**

- **20% Parts & Labor Allowance**

On any repairs your system may require during the year

- **Extended Equipment Life**

A properly maintained system can last twice as long as a neglected system

- **Lower Energy Costs**

Properly adjusted equipment can save up to 37% on energy costs

- **System Reliability**

Many problems or breakdowns can be avoided by proper maintenance

- **Increased Capacity**

A clean system can provide up to 29% more heat or cooling capacity than a dirty one - Get more for your energy dollar

- **Peace of Mind**

Rest assured that your system is safe, clean and efficient

- **Priority Service**

No trip charge for service during normal business hours

- **Worry-free service and appointment scheduling**

- **Earn **

Enroll in our Faithful Friends Customer Rewards Program and receive a Woodfin Paw Point for every dollar you spend with us and 20x the points each year you renew your plan. Use your points toward valuable Woodfin products, services, and more. Visit www.AskWoodfin.com/points to learn more.

1. Install gauges and check operating pressure and temperatures
2. Measure superheat and fine-tune the refrigerant charge
3. Inspect refrigerant connections and search for major leaks
4. Chemically clean the condenser coil (If needed)
5. Inspect start and run capacitors for bulges, rusting or leaks
6. Safety test all controls and relays for proper operation
7. Lubricate all motors and moving parts as required
8. Test operation and condition of compressor contacts and supplemental electric heaters and sequencers
9. Inspect and safety test all wiring and connections
10. Check Voltage and amperage of motors / Test for worn bearings
11. Evaluate air filter condition / Clean or replace with customer supplied filters
12. Inspect tension and condition of blower belts and adjust the fan speed if necessary on direct drive motors
13. Test defrost initiation mode and reversing valve for proper operation
14. Flush condensate drain to protect against overflow
15. Inspect condition of evaporator coil and drain pan if accessible
16. Test "temperature split" between supply and return air
17. Explain the proper operation of the thermostat and make sure it is operating correctly

We will inform you about the entire condition of the system and alert you to possible problem conditions. We will help you understand how your system works and discuss no-cost conservation measures you can take to save you money with no hard-sell on additional services or installations!

See reverse for General Terms & Conditions.

GENERAL TERMS & CONDITIONS

- Woodfin reserves the right to inspect the system prior to issuing or renewing a Comfort Protection Plan
- We will endeavor to render prompt and efficient service but it is expressly agreed that we shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this Plan
- There shall be no liability for any reason on the part of Woodfin for work done by anyone else, unless such person is authorized in writing by Woodfin to perform such work or furnish parts
- For the safety of our technicians, we do not work on outdoor equipment after dark or during inclement weather
- The length of this plan is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior. Likewise, should you sell your home within your coverage period, this Plan will automatically transfer to the new owners (for the remainder of the Plan). We provide a free one-time inspection of your system when you sell your home—please contact us for details
- No service will be rendered under this Plan if customer has a past due account

SCHEDULING

- Our Business Hours are 8:00 a.m. to 5:00 p.m. Monday through Friday (Excluding Legal Holidays)
- Tune-Ups & System Evaluations will be performed between 8:00 AM and 3:00 PM Monday - Friday by appointment
- We will provide reminders to schedule your tune-up/evaluation. Some of these reminders could include a phone call, text message, email or postcard. However, we highly recommend that you call and schedule the tune-up/evaluation promptly to ensure your work is scheduled at a convenient time and date. You may also request to schedule your tune-up/evaluation online at www.AskWoodfin.com, or through a Facebook or Google message
- On-call Emergency Service available 24/7

OTHER SERVICES

Individual Comfort Protection Plans:



We also provide:

/ HEATING
/ COOLING
/ PLUMBING
/ ELECTRICAL
/ GENERATORS
/ INDOOR AIR QUALITY
/ PROPANE
/ HEATING OIL



CALL:

804-730-5000

VISIT:

www.ASKWOODFIN.COM

CONNECT:

